

Survey for Business Consumers

Awareness

1) How often have you visited the ERC website (www.erc.gov.ph)?

- Never
Daily
At least once a week
At least once a month
Less frequent than once a month

2) How would you best describe your feelings about retail competition in electricity?

- Positive (It would be good for consumers in general)
Negative (It would be harmful for consumers in general)
Neutral (It would have no effect on consumers)

3) In the initial implementation of retail competition, what do you expect about YOUR electricity bill? (Assuming that your electricity demand remains the same)

- It would be higher
It would be lower
It would stay the same
I have no expectations

4) In the long term of implementing retail competition, what do you expect about YOUR electricity bill? (Assuming that your electricity demand remains the same)

- It would be higher
It would be lower
It would stay the same
I have no expectations

5) Are you aware that ERC has made a dedicated website for retail competition (www.buyyourelectricity.com.ph)?

- Yes
No

If yes, how often have you visited the website?

- Never
Daily
At least once a week
At least once a month
Less frequent than once a month

6) Has any company approached you to offer electricity supply once retail competition starts?

- Yes
No

If yes, kindly specify the names of the/these company/ies

Blank lines for specifying company names.

Do you trust the information they provided you about retail competition?

- Yes
No

Did they inform you about your rights and obligations as a contestable consumer?

- Yes
No

Preparedness

7) What preparations has your company made for retail competition?

Blank lines for describing preparations.

8) How would you best describe the level of preparedness of your company for retail competition in electricity?

- Fully prepared
Partially prepared
No preparations had been done

9) Is your company ready to evaluate any offers made by retail electricity suppliers (RES)?

- Fully prepared
Partially prepared
No preparations had been done

10) Are you aware of your rights and responsibilities of a customer in the contestable market?

- Yes
No
Only some

11) How do you intend to procure electricity supply in retail competition?

Check all that apply

- Self generate the power
Contract with a retail electricity supplier
Purchase from the wholesale electricity spot market
Others (please specify)

Blank lines for specifying other procurement methods.

About You

11) What newspapers do you read?

Blank lines for newspaper names.

12) What programs on television do you watch?

Blank lines for television program names.

13) What radio programs do you listen to?

Blank line for radio program names.

14) What business organizations does your company belong to?

Blank lines for business organization names.

15) Would you like to request for a seminar on preparing for retail competition of electricity and what it means for your business?

YES. We would like to invite the ERC to conduct a seminar for us. Please contact Mr/Ms. Tel. #. Email address to arrange the details.

YES. We would like to invite the ERC to conduct a seminar to be sponsored by our business association. Please contact Mr/Ms. Tel. #. Email address to arrange the details.

YES. We would like to invite the ERC to conduct a seminar for our group. We have organized a group of customers in our area. Please contact Mr/Ms. Tel. #. Email address to arrange the details.

YES. We prefer to join a seminar to be conducted for all the customers in our distribution utility's franchise area. Please contact Mr/Ms. Tel. #. Email address as to when the said seminar will take place.

No. Just send us information materials.

No. We are already prepared for retail competition in electricity.

Name:

Position:

Company:

Signature:

Date: